Original Presentation

第 22 回アジア太平洋小売業者大会［東京大会］
ロスプリベンション東京共同宣言 2026
～ 小売業の未来に、ロスは残さない ～

私たちは、本日ここ東京において、アジア太平洋地域をはじめ世界の小売業、関係団体、行政、学術・研究機関、そしてロスプリベンションに関わる企業・専門家が一堂に会したことを、大きな意義をもって受け止めます。
小売業は、人々の日々の暮らしを支え、地域社会の安心と豊かさをつくる重要な社会基盤です。
一方、今日の小売業は、万引、組織的小売犯罪、不正返品、内部不正、サイバー犯罪、セルフレジ等における新たなロスなど、複雑化・多様化するさまざまな課題に直面しています。
これらによって生じる「ロス」は、単なる商品の損失や経済的損失にとどまりません。
店舗で働く人々の安全と安心を脅かし、お客様の信頼を損ない、企業の持続可能性を低下させ、ひいては地域社会全体に影響を及ぼす問題です。
私たちは、ロスプリベンションを単なる「損失を防ぐための活動」から、**人を守り、店舗を守り、地域社会を守り、小売業の未来を守る活動へと進化させていく必要がある**ことを確認します。
その認識のもと、ここ東京から、次のことを共同で宣言します。

一、人の安全と尊厳を最優先します
私たちは、お客様、従業員、取引先をはじめ、小売業に関わるすべての人々の生命、安全、尊厳を最優先します。
犯罪や不正を防止する取り組みと同時に、誰もが安心して買い物ができ、誰もが安心して働くことのできる店舗環境の実現を目指します。
二、「競争」から「協働」へ進みます
犯罪や不正行為は、一つの企業、一つの業界、一つの国だけで解決できる問題ではありません。
私たちは、企業や業界、国や地域の壁を越えて、必要な知識、経験、技術、優良事例を共有し、互いに学び合う国際的な協力関係を築きます。
特に、自然災害をはじめとするさまざまな災害や危機に対しては、人々の生命と暮らし、そして地域社会を守るため、その協働の輪をより強固に、より大きくしていきます。
三、テクノロジーを人と社会のために活用します
AI、データ分析、画像認識、RFID、EAS その他の新しい技術は、これからのロスプリベンションに大きな可能性をもたらします。
私たちは、プライバシー、人権、公平性に十分配慮しながら、テクノロジーを適正かつ責任をもって活用し、**「人とテクノロジーが共に守る店舗」**の実現を目指します。
四、犯罪を起こさせにくい店舗と社会をつくります
私たちは、犯罪が起きてから対応するだけでなく、「犯罪を起こさせない」「犯罪を繰り返させない」「犯罪を起こしにくい」店舗と社会の環境づくりを重視します。
店舗設計、商品管理、従業員教育、接客、防犯設備、テクノロジーや統計データや各種保険の活用などを総合的に組み合わせ、犯罪の機会そのものを減らす予防中心のロスプリベンションを推進します。
同時に、犯罪の背景にある社会的孤立や生活上の困難にも目を向けます。地域定着支援センターや保護司（hogoshi）をはじめ、司法・福祉・行政・地域社会などとの連携を深め、社会復帰を支援し、再び犯罪に至ることを防ぐ取組みを進めます。小売業と地域社会がともに力を合わせ、誰もが安心して暮らし、働き、買い物のできる社会の実現を目指します。
五、次の世代へ知識と経験をつなぎます
ロスプリベンションを持続的に発展させるためには、人材の育成が不可欠です。
私たちは、次世代を担う人々に知識と経験を伝え、専門性と高い倫理観を持ったロスプリベンション人材の育成に努めます。
六、社会全体でロスの低減に取り組みます
ロスの低減は、小売事業者だけの課題ではありません。

Tokyo Declaration on Loss Prevention 2026

メーカー、物流、IT・セキュリティ企業、警察・行政、教育・研究機関、地域社会、そして消費者を含むすべての関係者との協力を深め、社会全体でロスを生み出しにくい環境をつくります。

七、国境を越え、未来に向けて連携します

私たちは、この東京での出会いを一過性のものとはしません。
各国・地域が互いの経験から学び、情報を共有し、ロスプリベンションに関する国際的なネットワークをさらに発展させます。
そして今日、東京から始まるこの連携を、アジア太平洋地域から世界へ、そして次の世代へとつないでいきます。

結び

ロスを減らすことは、利益を守ることだけではありません。
人を守ることであり、信頼を守ることであり、地域社会を守ることであり、そして小売業の未来を守ることです。

私たちは今、ここ東京に集ったすべての仲間とともに、
「安全で、安心でき、持続可能な小売店舗の営み」の実現に向けて、
国境を越えて行動していくことを宣言します。

2026 年 10 月 9 日　東京
第 22 回アジア太平洋小売業者大会
ロスプリベンション会議　参加者一同

The 22nd Asia-Pacific Retailers Convention & Exhibition (Tokyo)

The Tokyo Declaration on Loss Prevention 2026

～ Future of Retail without Loss ～

We, the representatives of the retail industry, industry associations, public authorities, academic and research institutions, technology providers, security professionals, and loss prevention experts from across the Asia-Pacific region and beyond, gathered here in Tokyo, recognize the significance of coming together to address one of the most pressing challenges facing the retail community today.
Retail is more than an industry.
It is an essential part of the social infrastructure that supports people's everyday lives, and contributes to the safety, security and well-being of local communities.
Today, however, the retail sector faces increasingly complex and diverse forms of loss, including shoplifting, organized retail crime, return and refund fraud, internal theft and misconduct, cybercrime, and emerging forms of loss associated with self-checkout and other new retail technologies.
The impact of these losses extends far beyond the value of merchandise or financial cost.
They can threaten the safety and well-being of employees and customers, undermine trust, weaken the sustainability of businesses, and ultimately affect the communities that retail serves.
We therefore affirm that loss prevention must evolve beyond the protection of merchandise and profit.
Loss prevention must protect people.
It must protect stores and businesses.
It must protect trust.
It must protect communities.
And it must protect the future of retail.
With this shared understanding, we hereby declare the following principles and commitments from Tokyo to the world.

---

1. We Put People, Safety and Human Dignity First

Tokyo Declaration on Loss Preve

We will place the life, safety, well-being and dignity of customers, employees, business partners, and all those connected with retail at the heart of our loss prevention efforts.
While working to deter crime, fraud and misconduct, we will strive to create retail environments in which everyone can shop with confidence and everyone can work in safety.

---

2. We Move from Competition to Collaboration

Crime and loss do not recognize corporate, industry or national borders.
No single retailer, organization, industry or country can address these challenges alone.
We therefore commit ourselves to strengthening cooperation across companies, industries, sectors, countries and regions.
We will share knowledge, experience, technologies and best practices where appropriate, learn from one another, and build trusted international networks to collectively address the challenges facing the global retail community.
In particular, when faced with natural disasters and other crises, we will strengthen and expand this spirit of collaboration, working together to protect lives, livelihoods and the communities we serve.

---

3. We Harness Technology Responsibly for People and Society

Artificial intelligence, data analytics, image recognition, RFID, EAS, and other emerging technologies offer unprecedented opportunities to advance loss prevention.
We will embrace innovation while respecting privacy, human rights, fairness, transparency, and applicable laws and ethical principles.
Technology should not replace human responsibility. It should strengthen our ability to protect people and society.
We therefore aspire to create **retail environments in which people and technology work together to protect people, trust and value.**

---

4. We Build Retail Environments that Prevent Loss Before It Occurs

Effective loss prevention is not only about responding to incidents after they occur. We believe that prevention must come first.
We will work to create retail environments that deter crime and misconduct before they happen by integrating store design, merchandise management, employee education and training, customer service, security systems, statistical data and insurance solutions.
At the same time, we will also pay attention to the social isolation and difficulties in daily life that may lie behind criminal behavior.
We will seek to strengthen cooperation with community reintegration support organizations, volunteer probation officers known in Japan as "hogoshi,", public authorities, justice and social welfare organizations, and local communities, helping to support successful reintegration into society and reduce the risk of repeated offending.
By joining forces, the retail industry and local communities will work toward a society in which everyone can live, work and shop with confidence and peace of mind.

---

5. We Invest in the Next Generation

The future of loss prevention depends upon people.
We therefore recognize the importance of developing the next generation of loss prevention professionals and leaders.
We will pass on knowledge, experience and expertise, while fostering professionals who combine innovation and technical capability with integrity, sound judgement and a strong sense of social responsibility.

Tokyo Declaration on Loss Prevention 2026

In doing so, we will ensure that the knowledge created today becomes a foundation for the safer retail environments of tomorrow.

---

6. We Address Loss as a Shared Responsibility of Society

Loss prevention is not the responsibility of retailers alone.
Manufacturers, suppliers, logistics providers, technology and security companies, law enforcement agencies, public authorities, academic and research institutions, local communities, and consumers all have an important role to play.
We therefore commit ourselves to building stronger partnerships across society and to creating an environment in which crime, fraud and other forms of loss are increasingly difficult to commit.
A safer retail environment requires the participation of society as a whole.

---

7. We Strengthen Cooperation Across Borders and Generations

The cooperation that begins here in Tokyo must not end when this conference concludes.
We will continue to learn from one another, exchange information and experience, develop internationally connected loss prevention networks, and pursue opportunities for continued dialogue and collaboration.
We will carry forward the spirit of this gathering beyond national borders, across the Asia-Pacific region and throughout the global retail community.
And we will pass that spirit on to the generations that follow.

Our Shared Commitment

Loss prevention is no longer simply about reducing losses.
It is about protecting people.
It is about protecting trust.
It is about protecting our communities.
And it is about protecting the future of retail.
We believe that the future of loss prevention lies not in technology alone, nor in individual organizations acting alone, but in people, technology and communities working together across industries and across borders.
Therefore, united here in Tokyo, we commit ourselves to working together toward the realization of:
A Safe, Secure, Trusted and Sustainable Future for Retail.
And today, we take the first step together.
****From Tokyo to the Asia-Pacific.**
From the Asia-Pacific to the World.
And from Our Generation to the Next.**
We hereby adopt the **Tokyo Declaration on Loss Prevention 2026**.

Tokyo, October 9, 2026
Participants of the Loss Prevention Conference
The 22nd Asia-Pacific Retailers Convention & Exhibition

Tokyo Declaration on Loss Prevention 2026

関連：京都コングレスの成果と“hogoshi（保護司）”について
京都コングレス（第14回国連犯罪防止刑事司法会議）のパンフレット　当工業会の紹介あり
https://www.moj.go.jp/KYOTOCONGRESS2020/programme/download/exhibition02.pdf
京都コングレス（第14回国連犯罪防止刑事司法会議）の成果
https://www.moj.go.jp/kokusai/kokusai08_00041.html#title1
2025 年国連犯罪防止刑事司法委員会で採択されました。地域ボランティアの具体例として “hogoshi（保護司）”の文言が盛り込まれ、現在では世界的な用語になりつつあります。
https://www.jeas.gr.jp/pdf/20260924.pdf